



At GreenCom Networks, we develop a future where energy is produced and consumed locally while being more sustainable and economical. We have built an energy IoT solution to connect relevant energy devices as well as optimise and visualise power and heat energy flows. Our platform does this on a household, community and (wholesale) market level and enables new disruptive services like energy communities or advanced home energy management.

To deliver to our increasing list of international energy customers, we are looking for a

Senior Business Analyst (m/f/d)

Reporting to the head of service delivery, the business analyst ensures thought-through technical requirements and processes derived from customers' use cases. This role is responsible for providing the best possible matching and customisation of GreenCom's platform and its features to individual project needs. This includes taking an end-to-end view of the customers' processes and governance and transforming business needs into structured IT requirements and processes.

RESPONSIBILITIES

- Work with the development and delivery team to ensure the timely, high-quality, and cost-effective delivery of GreenCom services
- Translate requirements of our clients for development purposes
- Develop specialised technical concepts around managing decentralised renewable assets
- Requirement engineering, identification, analysis, and formulation of requirements for processes and IT systems serving end customer / mass-market applications
- Support and accompany development during implementation
- Interact with key client and 3rd party staff and ensure proper communication – internally and externally
- Represent the GreenCom technical team to the customers at business reviews, and other critical meetings, for the overall delivery aspects and quality of delivery
- Maintain high visibility into issues affecting customer satisfaction

YOUR PROFILE

- You have a degree in business informatics or comparable training
- You bring strong technical background with expertise in cloud-based software technologies to the table
- You have already gained experience in the analysis, conception, and introduction of IT-based systems
- You have project experience and knowledge in the field of usability engineering
- You enjoy dealing with clients and have an interest in topics related to decentralised energy and IoT
- Strong interpersonal and intercultural skills – applied at both start-up and corporate environments
- Multi-tasking, structured working style, identify overall dependencies
- Project management skills
- Fluent in spoken and written English. French or German would be a great benefit

WE OFFER

- Actively shape the future of the residential renewable energy landscape
- Follow a firm mandate to create impact
- Use flexible working hours and working location
- Be part of a driven, smart, and fun team
- Join an international and entrepreneurial organisation at the forefront of our future energy system
- Enjoy competitive remuneration and working conditions

PLACE OF WORK

Our offices are located in Sophia-Antipolis (France) and Munich (Germany).

CONTACT

Interested? We are looking for purpose-driven talents who are keen to make an impact and who cannot wait to put all their enthusiasm into it. We would be thrilled if you would join us on our exciting journey!

Please reach out to us for any questions you might have. We look forward to hearing from you!

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